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**ATTENTION GENERAL MANAGERS**  
**DEAR HOTEL INDUSTRY MEMBER:**

Effective January 1, 2003, the Transportation Security Administration (TSA) will implement new security measures on the 429 airports within the federal jurisdiction, including checked baggage screening procedures. The Puerto Rico Tourism Company requests your assistance in informing your guests about the new security measures and the baggage check process that they will be subject to when departing from our Island. We are enclosing related information so you can share it with your guests to guide them smoothly through the security process.

Should you have questions about any of the procedures, you can call TSA Consumer Response Center toll-free at 1-866-289-9673 Monday thru Friday, 8:am – 10:pm and Saturday, Sunday, and Holidays, 10:am – 6:pm (Eastern Standard Time) or you can access TSA website at <http://www.tsa.dot.gov>.

We thank you for accepting to play this important role in contributing to air travel security and to make the tourist experience as pleasant and unforgettable one.

**ATENCIÓN GERENTES GENERALES**  
**ESTIMADO MIEMBRO DE LA INDUSTRIA HOTELERA:**

Efectivo el 1 de enero de 2003, la Administración de Seguridad para el Transporte (TSA, por sus siglas en inglés) implantará nuevas medidas de seguridad en los 429 aeropuertos bajo la jurisdicción federal, incluyendo el registro de todo el equipaje consignado bajo el control de las líneas aéreas. La Compañía de Turismo de Puerto Rico solicita su cooperación para informar a sus huéspedes sobre las nuevas medidas de seguridad y el procedimiento de registro de equipaje al que estarán sujetos cuando partan de nuestra Isla. Incluimos información para compartir con sus huéspedes y así guiarlos sin contratiempos a través del procedimiento de seguridad.

De tener alguna duda sobre cualquiera de los procedimientos, puede llamar al Centro de Respuesta al Consumidor de TSA libre de cargos a 1-866-289-9673 lunes a viernes de 8:am – 10:pm; sábados, domingos y días feriados de 10:am – 6:pm (*Eastern Standard Time*) o acceder la página cibernética de TSA en <http://www.tsa.dot.gov>.

Agradecemos que acepte esta importante encomienda para contribuir con la seguridad en el tráfico aéreo y hacer que la experiencia de nuestros turistas sea inolvidable y más placentera de principio a fin.

## **TIME SAVINGS TIPS**

Following these tips will help you reduce your wait time at the security checkpoint.

### **Before the Airport**

1. Do NOT pack or bring prohibited items to the airport. Visit <http://www.TSATravelTips.us> for a complete list.
2. Leave gifts unwrapped. They may be opened for inspection.
3. Avoid wearing clothing, jewelry, and accessories that contain metal. Metal items may set off the alarm on the metal detector.
4. Put all undeveloped film and cameras with film in your carry-on baggage. Checked baggage screening equipment will damage undeveloped film.
5. Carry-on baggage is limited to one carry-on bag plus one personal item. Personal items include laptops, purses, small backpacks, briefcases, or camera cases. Remember, 1+1.
6. Place identification tags in and on all of your baggage. Don't forget your laptop computer.

### **At the Airport Before you get in line...**

1. Do NOT bring drinks or other liquids to the security checkpoint unless they are in paper or polystyrene (e.g. Styrofoam TM), sealed or sealable/spill-proof containers.
2. Do NOT bring food to the security checkpoint unless it is wrapped or in a container. Unpeeled natural foods like fruit are okay.

### **Once you get in line....In, Out, Off**

1. Put metal IN your carry-on bag. This includes jewelry, loose change, keys, mobile phones, pagers, and personal data assistants (PDAs).
2. Take OUT your laptop computer. Place it in a bin, separate from its carrying case.
3. Take OFF your outer coat. Place it in a bin. Suit jackets and blazers do not have to be removed unless requested by the screener.

Source: Transportation Security Administration